

# Modern Broadband: Forces Driving High-Speed Broadband Subscriptions Table of Contents

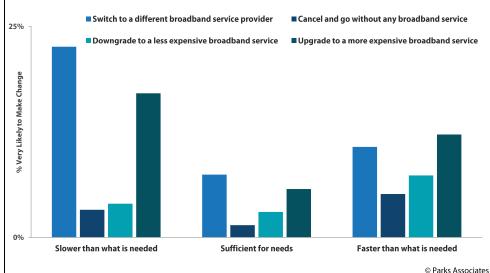
By Brett Sappington, Director of Research

#### **Synopsis**

# Operators use a variety of strategies and tactics to keep subscribers and to lure subscribers away from competitors. As the industry moves to faster tiers of broadband speeds, providers will struggle to differentiate services and to explain why consumers need one Gigabit-speed service over another. This report examines trends in broadband services and the ways in which operators will compete for and hold onto subscribers in a world of high-speed broadband.

# **Consumer Perceptions and Intentions to Change**

# Likelihood of Making Changes to Broadband Service by Perception of Broadband Speed U.S. Broadband Households



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"The time and cost of network improvements, in-home networking bottlenecks, latency, and heightened risks for operators and consumers remain the greatest challenges to gigabit-speed service rollout, adoption and quality of experience," said Brett Sappington, Director of Research.

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Alibaba Meerkat Altibox MyRepublic AT&T NBN NTT Baidu **Bouygues Telecom** OneGigabit Bredbandsbolaget **PCCW Bright House** Periscope Cable ONE **PLDT** RCS&RDS Cablevision Canby Telecom Rogers Cable CenturyLink SingTel SK Telecom Charter Chorus Skype Chunghwa Telecom Snapchat

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#### **Attributes**

Parks Associates 15950 N. Dallas Pkwy Suite 575 Dallas TX 75248

800.727.5711 toll free 972.490.1113 phone 972.490.1133 fax

parksassociates.com sales@ parksassociates.com Authored by Brett Sappington Executive Editor: Jennifer Kent Published by Parks Associates

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